

<https://rules.iowa.gov>

Online Public Commenting

OCIO

**Justin Carlson,
Team Lead and Architect.**

**Dawn Connet,
eGovernment Services Coordinator.**

Agenda

- **Why? Executive Sponsorship;**
- **Iowa Rule Making Process;**
- **Citizens Historical Experience;**
- **Demonstration;**
- **Project History;**
- **Designing Applications for Citizens;**
- **Using the Software in Your State;**
- **Q&A.**

Why?

Open.

Transparency.

Engagement.

**Executive
Vision and
Sponsorship**

Executive Branch:

Chief Information Officer

Robert von Wolffradt;

Administrative Rules Coordinator

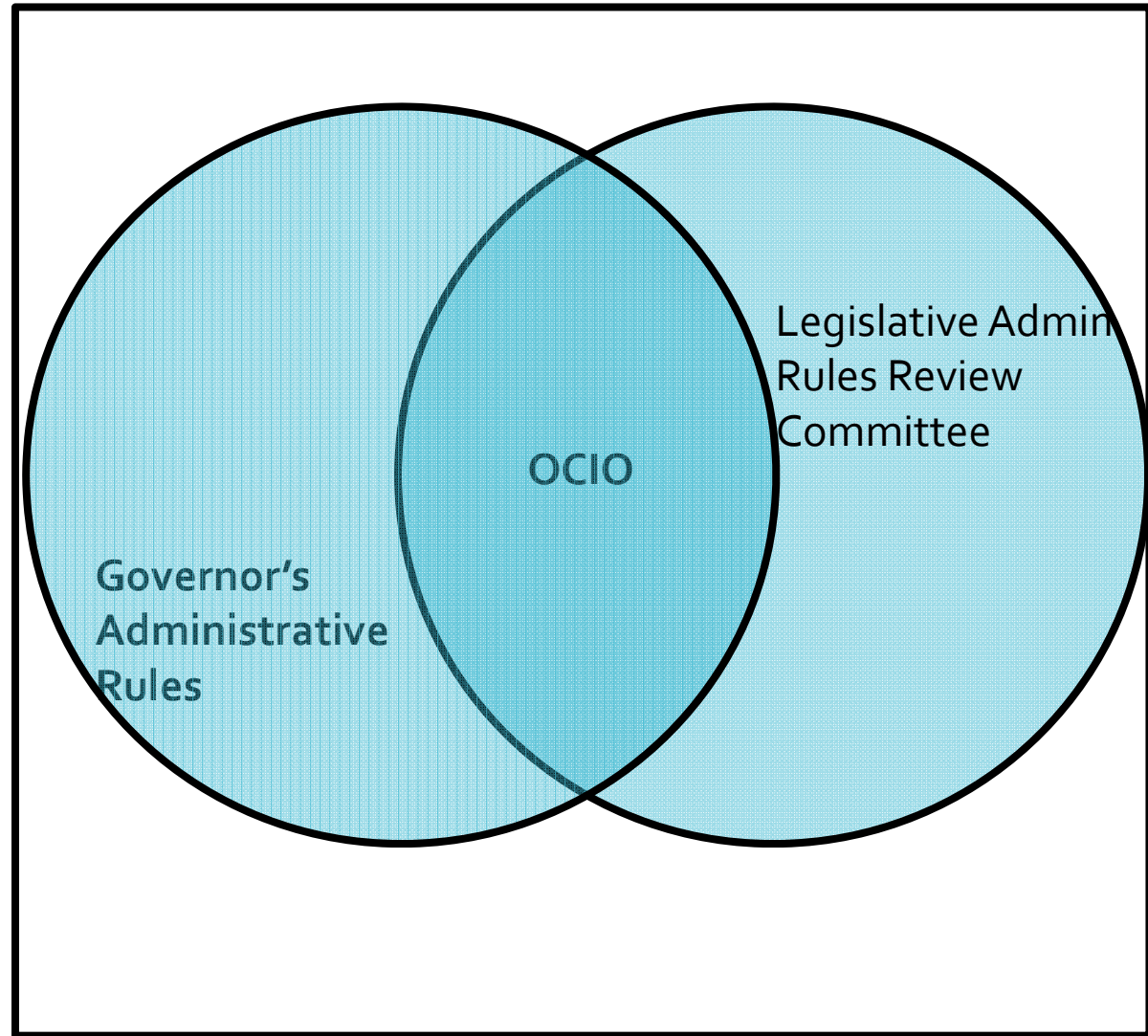
Larry Johnson ;

Legislative Branch:

Administrative Rules Review Committee

Glen Dickinson.

Cooperation

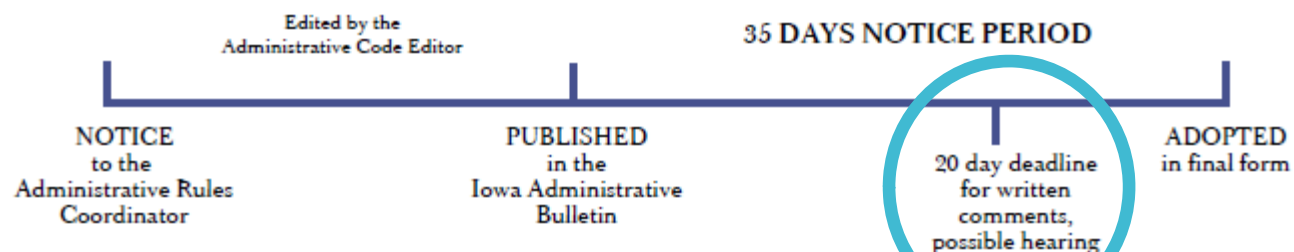


Background

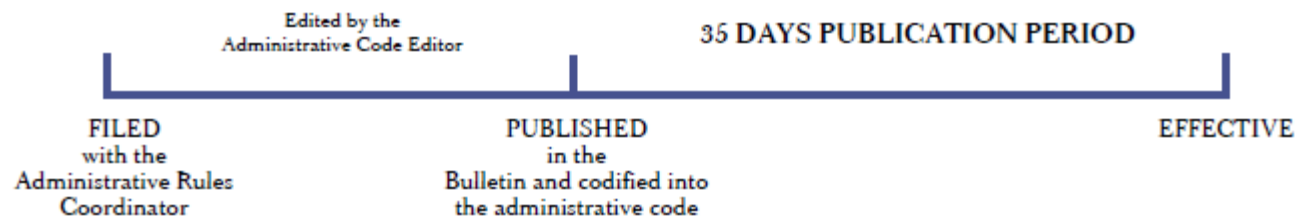
Rules Process in Iowa

THE IOWA RULEMAKING PROCESS

NOTICE OF INTENDED ACTION



ADOPTION and PUBLICATION



Educating Citizens About Rulemaking Process

- How long is the public comment period?
- Where do I find the administrative rules for a specific agency?
- Emergency Rulemaking.
- The procedure for adoption of rules.
- Waiver of Administrative Rules.
- Petition for Rulemaking.

Comment By Section

- Reduces confusion on what part of the rule the comment applies.
- Questions about the rule process submitted to Administrative Rule Coordinator in the Executive Branch.

Previous Agency Experience

Citizen comments may be difficult to interpret and understand.

Comments may have been disconnected from the rule section they were intended to address.

Previous Citizen Experience

**Rules Open for Comment Not Easily
Identified**

**Process to Comment on a Rule
Varied by Agency**

Complete Comment Period

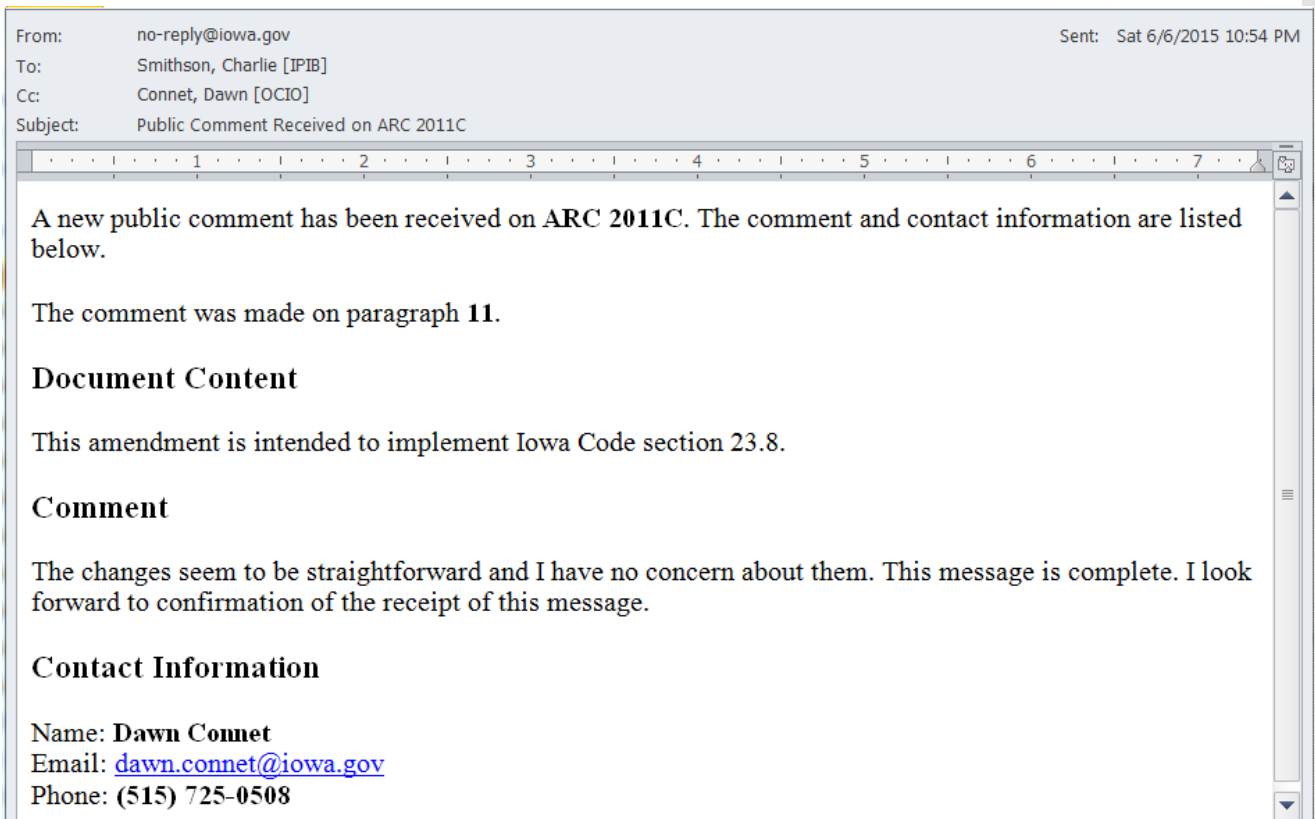
Reduce confusion about meeting deadline for comment period.

Proposed Chapter 10 provides a uniform policy for determining eligibility of applicants to receive funding under programs administered by the College Student Aid Commission. Other proposed amendments update pertinent references to reflect new Chapter 10.

Interested persons may submit comments orally or in writing by 4:30 p.m. on July 15, 2015, to the Executive Director, Iowa College Student Aid Commission, 430 East Grand Avenue, Third Floor, Des Moines, Iowa 50309-1920; fax (515)725-3401.

Automatic Notification of Receipt

Automatic email response acknowledging submission



**Where Can I
Find Agency
Rules?**

<https://www.legis.iowa.gov/law/administrativeRules>

**Where Can I
Find Rules
in Public
Comment
Period?**

<https://rules.iowa.gov>

Demonstration

iowa.gov

Agencies Online Services

Search All of Iowa.gov...

 Admin Rules

HOME

LEARN ABOUT RULES

OPEN NOTICES

ORGANIZATIONS

FAQ

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IOWA ADMINISTRATIVE RULES

Open for Comment



ARC 2045C

[Racing and Gaming Commission](#)

Iowa greyhound pari-mutuel racing fund, 7.15



ARC 2043C

[Dental Board](#)

Authorized practice, expanded function procedures and education and training for dental hygienists; update of bureau name, 10.3, 10.5



ARC 2044C

[Professional Licensure Division](#)

Hearing aid dispensers—change in professional title to “specialists,” amendments to chs 4, 5, 121 to 124



ARC 2042C

[Agriculture and Land Stewardship Department](#)

Participation in grain depositors and sellers indemnity fund—fee exemptions, 92.2

Popular Notices



ARC 2037C

[College Student Aid Commission](#)

Uniform residency policies, adopt ch 10; amend chs 8, 9, 12, 13, 17, 18, 22 to 25, 27, 32, 36



ARC 2047C

[Revenue Department](#)

Property assessment appeal board, 71.21, ch 126



ARC 2044C

[Professional Licensure Division](#)

Hearing aid dispensers—change in

Demo

Persona: Sally Student

Scenario: Find an open for comment rule and write your thoughts about the rule.



Demo for ARC.wmv

**Coming
Soon**

**New
Features**

GovDelivery - Subscription service for notification of rules available for comment.

Rule and code references.

Search.

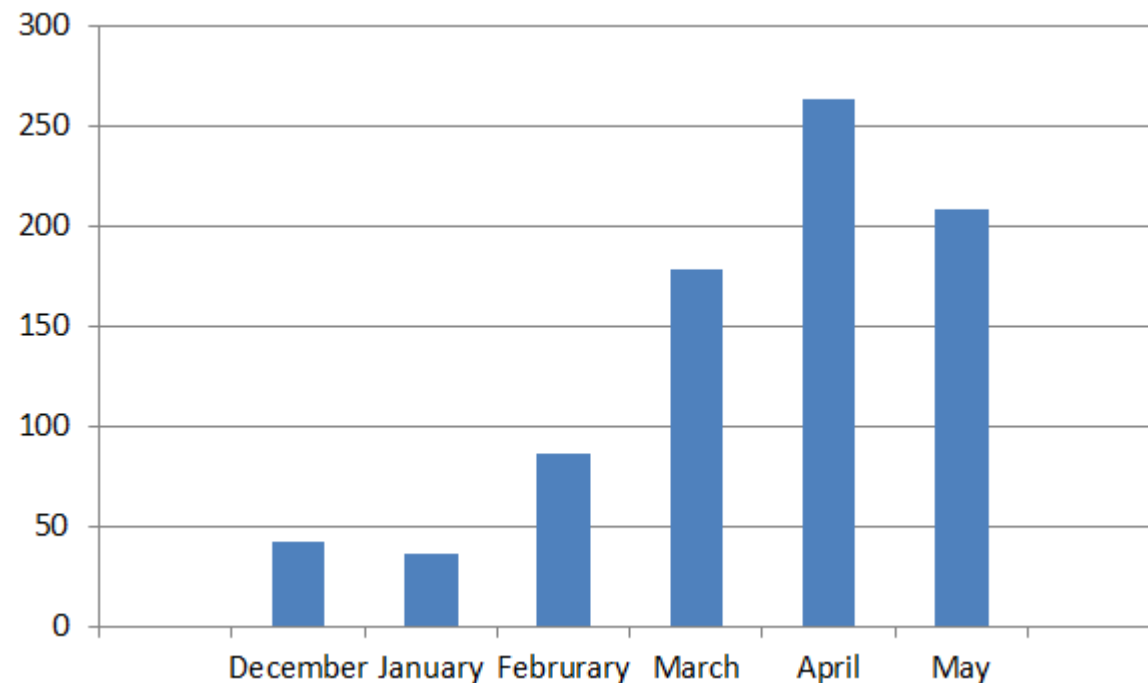
Keywords.

Imported data from last two years—adopted and filed.

Project History

Planning, prototype and adjusting
for legislative session – 6 months.

Development - Production



**Partnering
with
IT**

IT is not an expert in rules.

“It might take several years to understand entire rule making process and laws associated with the process.”

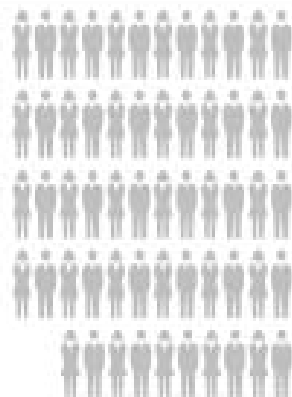
Trust – IT can automate it in a way that is helpful to citizens.

Mobile World

According to the Pew Research Center, 90% of American adults own a cell phone while only 58% have a smartphone.

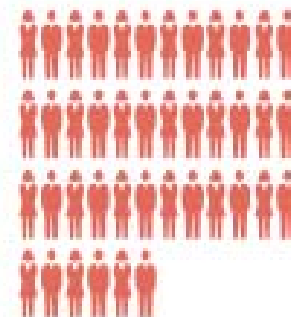
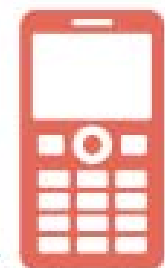


58%
HAVE
SMARTPHONES.



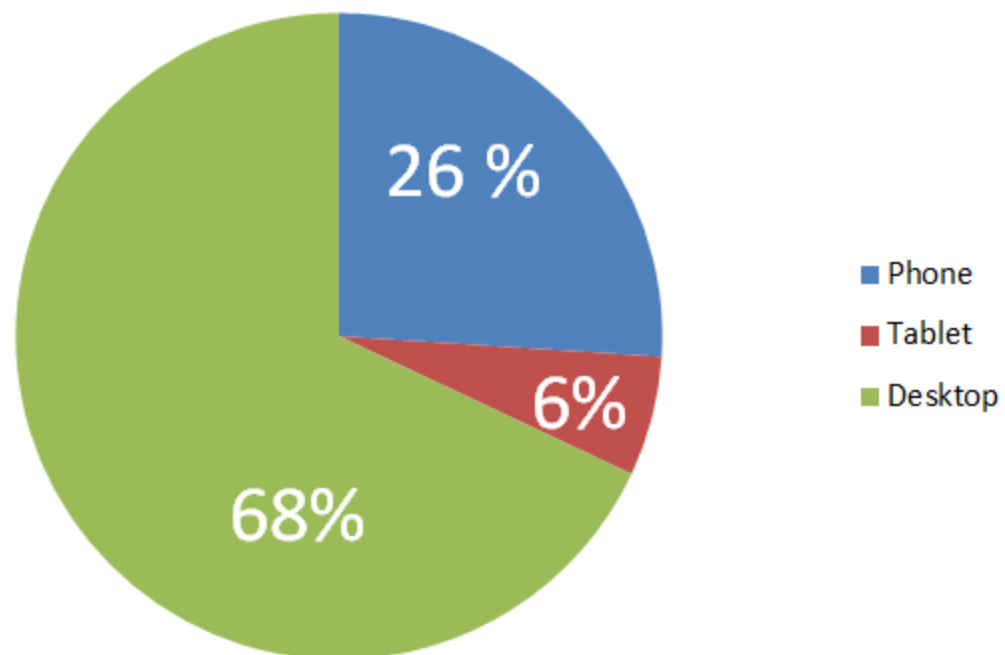
42%

HAVE BASIC
FEATURE PHONES.



Responsive Design

Iowa's experience





Complaint investigation and resolution process, 2.2 to 2.4

ARC 2040C

IOWA PUBLIC INFORMATION BOARD[497]

Notice of Intended Action

Twenty-five interested persons, a governmental subdivision, an agency or association of 25 or more persons may demand an oral presentation hereon as provided in Iowa Code section 17A.4(1) "b."

Notice is also given to the public that the Administrative Rules Review Committee may, on its own motion or on written request by any individual or group, review this proposed action under section 17A.8(6) at a regular or special meeting where the public or interested persons may be heard.

Pursuant to the authority of Iowa Code section 23.6, the Iowa Public Information Board hereby gives Notice of Intended Action to amend Chapter 2, "Complaint Investigation and Resolution Procedures," Io

IAB 6/24/15

NOTICES

2195

DENTAL BOARD[650](cont'd)

2. Placement and shaping of composite following preparation of a tooth by a dentist;
 3. Forming and placement of stainless steel crowns;
 4. Taking records for the fabrication of dentures and partial dentures; and
 5. Tissue conditioning (soft relines only).
- These procedures refer to both primary and permanent teeth.

ITEM 5. Amend paragraph 10.5(3)"d" as follows:

d. A copy of the written agreement for public health supervision shall be filed with the Oral Health Bureau of Oral and Health Delivery Systems, Iowa Department of Public Health, Lucas State Office Building, 321 E. 12th Street, Des Moines, Iowa 50319.

ITEM 6. Amend subrule 10.5(4) as follows:

10.5(4) *Reporting requirements.* Each dental hygienist who has rendered services under public health supervision must complete a summary report at the completion of a program or, in the case of an ongoing program, at least annually. The report shall be filed with the oral health bureau of oral and health delivery systems of the Iowa department of public health on forms provided by the department and shall include information related to the number of patients seen and services provided to enable so that the department to assess the impact of the program. The department will provide summary reports to the board on an annual basis.

ARC 2040C

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Pursuant to the authority of Iowa Code section 23.6, the Iowa Public Information Board hereby gives Notice of Intended Action to amend Chapter 2, "Complaint Investigation and Resolution Procedures," Iowa Administrative Code.

Items 1, 3 and 4 update references in Chapter 2. Item 2 clarifies that members of the Board serve in a quasi-judicial capacity during the complaint process and do not play a role in helping to resolve complaints. The amendment also clarifies that statements made during the informal resolution process may be disclosed to the Board, except that offers to settle a complaint may not be presented or used as evidence that a violation occurred.

Any interested person may make written suggestions or comments on the proposed amendments on or before July 14, 2015, by contacting Charlie Smithson, Executive Director, Iowa Public Information Board, Wallace State Office Building, Third Floor, 502 East Ninth Street, Des Moines, Iowa 50319. Comments may be submitted by e-mail to Charlie.Smithson@iowa.gov.

The proposed amendments do not provide for a waiver as no obligation is being imposed on the public. After analysis and review of this rule making, no impact on jobs has been found.

These amendments are intended to implement Iowa Code section 23.6.

The following amendments are proposed.

ITEM 1. Amend rules 497—2.2(84GA,chl115) and 497—2.4(84GA,chl115), parenthetical implementation statute, as follows:
(84GA,chl115 25)

ITEM 2. Amend subrule 2.2(1) as follows:

2.2(1) *Referral to staff.* Upon acceptance of a complaint, the board shall work with the executive director board's staff shall work with the complainant and the subject of the complaint toward an

**Accessible
Website &
PowerPoint**

Website Testing:

<http://wave.webaim.org/>

PowerPoint:

**SansSerif,
Stylesheet,
Alt Tags for Graphics/Images.**

Security

Scan

**Application has passed scan by
the Iowa Information Security
Office.**

Technical Architecture

What Your IT staff will want to know.....

- C# .NET MVC5;
- Entity Framework 6, SQL Server 2012;
- Bootstrap, Responsive Design
- SOLID Principles, Automated Testing and Builds;
- Customized purchased theme (\$18);
- Importing xml, pdf, and rtf documents from LSA website in a separate package so presentation and import processes can be customized independently.

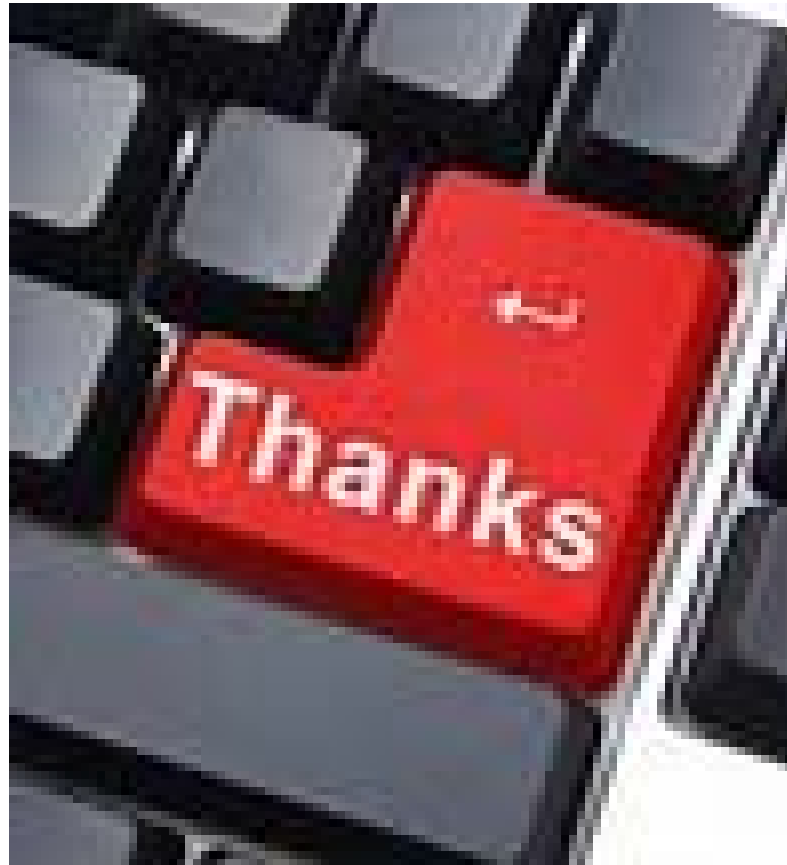
Iowa Offers
Software
Source Code
to Other
States

**Code Available at No Cost
Purchase Theme (approx. \$18)**

**Development Considerations:
Source Data**

**Contact Justin.Carlson@iowa.gov or
Dawn.Connet@iowa.gov**

Questions?



Contacts

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eGovernment Services Coordinator